

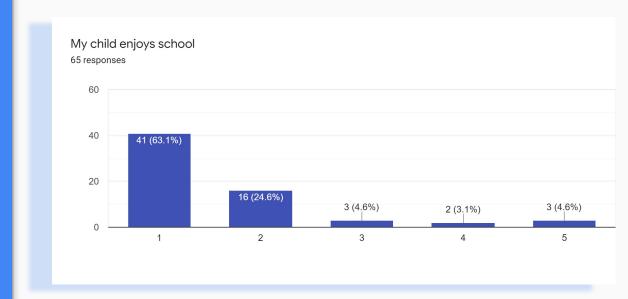
My Child enjoys School

'My child has really flourished since being at Hayfield.....I don't have to worry about a thing'

Parent and Carer Survey Hayfield School 2021

Thank you to everyone who took the time to fill in our Parent and Carer Survey this year. We have had the most responses ever, with 65 of your taking part. Below is a summary of each question. Many of you took time to give personal comments and views too. We have read all of these and where possible will respond.

The scoring system for responses was as follows: 1= Strongly Agree - 5= Strongly Disagree.



1. My Child enjoys School. What 21 of you say:

- My child has really flourished since being in Hayfield, I don't have to worry about anything.
- J loves school
- Always happy going in
- This school is the perfect place for my son to be. Understanding, caring and kind staff teach him in a way he understands. Amazing school
- My Son has made great progress and continues to do so!!
- J has settled fantastic into school and transition to and from has become seamless
- S loves everything about school
- My child is finding it difficult with the lockdowns and now adjusting to school life, I think a lot of children are the same though.

1. My Child enjoys School.What 21 of you say:

- Once she is actually in the classroom H loves school
- Hayfield is a great school and my daughter is really happy here and is developing at a pace that is right for her.
- I am so happy R is at this school it is helping him so much ...slowly but surely coming along ..thank you
- B is always happy when leaving school but hates leaving home so morning time he hates school
- I've only ever had good positive experiences and feedback from hayfields. My sons are doing well and the teachers can only do their best, they give 120% to the kids and it shows. A brilliant school.
- My child struggled understanding others behaviours and then his negative reaction that can result in a melt down
- O bounces in to school most days and even asks to go at the weekend. He feels safe and comfortable with his teaching staff and he is well stimulated in his lessons. His teachers and TAs know him well and care for him brilliantly.

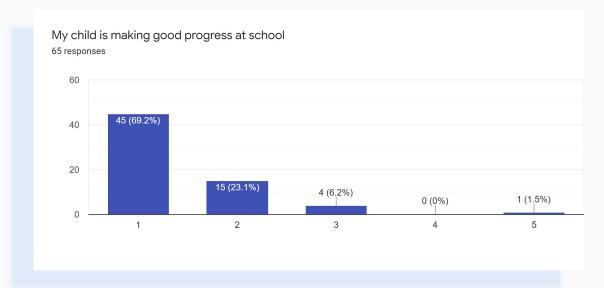
1. My Child enjoys School. What 21 of you say:

- It's my daughters last year this year, amazing school with amazing staff
- The school are very supportive to the family as well as the pupil
- Since starting school my child has learnt many new skills I never thought would be achieve or at least not for afew years
- He used to but of late he is constantly asking to stay home and sometimes he is awake all night refusing to attend and then ends up missing school
- He loves school
- My son always looks forward to going to school



2. My Child is making good progress

'The school have supported and developed my son and I thank them for everything they have done are doing for him'



2. My child is making good progress. What 14 of you say:

- F is taught at a level and pace and with what interests him.
- J has thrived since being at Hayfield
- The School have supported and developed my Son and I thank them so much for everything they have and are doing for him.
- J has changed so much over his time at hayfield fantastic
- Our son making good progress with some of his speech and tries hard to say words clearly
- Teachers are always helpful and work hard to get the best out of the children
- My child's progress increases each term, thanks to this school.

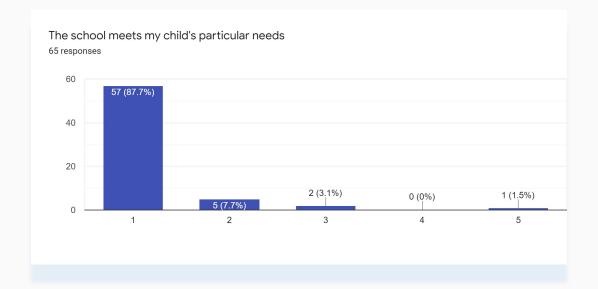
2. My child is making good progress. What 14 of you say:

- B has come on so much I can't believe how amazing his reading and writing is just brilliant
- My child is making progress emotionally but i dont think academically
- O is talking in full sentences now and using his words more frequently. this is a huge step forward for O.
- Massive different from when my daughter started hayfield
- Currently unaware of exactly where my child is up to due to lack of communication with staff
- I am very happy with his progress
- There has been improvements but would have liked a bit more progress in some areas



3. The School meets my child's particular needs

'Only changed from mainstream last year and the difference in my little boy already, even with the Pandemic'



3. This school meets my child's particular needs. What 13 of you say:

- Perfect school for my child
- Hayfield are above and beyond amazing in their support for J especially his teacher X
- I would like more help with my child's mobility and sensory needs
- My daughter is happy going to school and has made good friendships in the class.
- Only changed from mainstream last year and the difference in my little boy already even with the pandemic.
- This school is very emotional focussed

3. This school meets my child's particular needs. What 13 of you say:

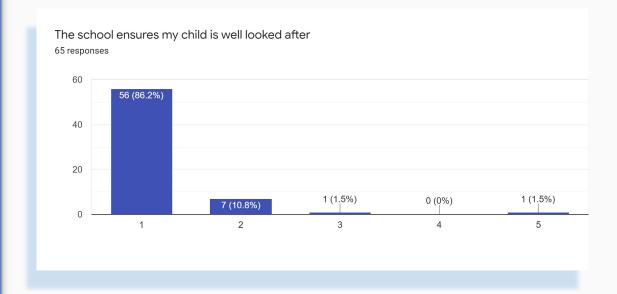
- School are able to meet O's needs. They understand his sensory needs and where his barriers are to his learning.

 His teachers are able to push O in his lessons to get the best out of him.
- Completely different child
- My child has is constantly improving since starting at the school
- I am unsure about this at the moment about his class staff but i do feel that the school as a whole is a good school at meeting the needs of its pupils and is committed to that
- B is very fussy and the school always try to get something down B no matter what
- He is very happy at the school and meets his need
- Yes I think the teachers are amazing and the school does a good job



4. The school ensures my child is well looked after

'The communication is excellent so I have no concerns over my child's well-being during school'



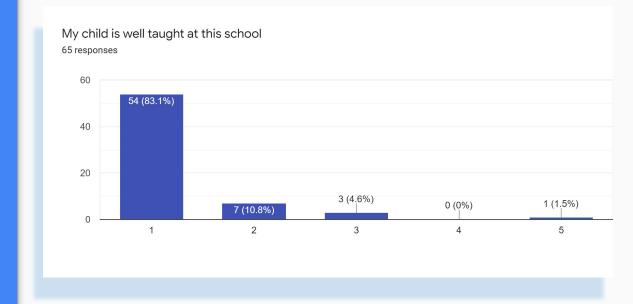
4. The school ensures my child is well looked after. What 7 of you say:

- School go above and beyond for my child
- I never worry about J's safety
- The school always looks after my daughter. Any toilet mishaps always no bother for them to sort out.
- I feel he is very safe here
- The communication is excellent so i have no concerns over my child's well being during school
- O's needs are well met. He is cared for so much by all staff.
- Teachers provide detailed message back and his clothes are always clean or swapped out when required



5. My child is well taught at this school

'Teachers and TA's provide interesting lessons which engage my child. They push him to reach his potential'



5. My child is well taught at this school. What 11 of you say

- F has progressed enormously since being at Hayfield
- Definitely!!
- J struggles to adhere to curriculum but the school work so hard with him to make sure he is still learning
- The permanent teaching staff are great. However the temporary teacher my child had whilst his usual teacher was shielding wasn't a good fit for the children in their class
- In lockdown the school provided lots of schoolwork and helpful sites with fun learning games to help with learning.

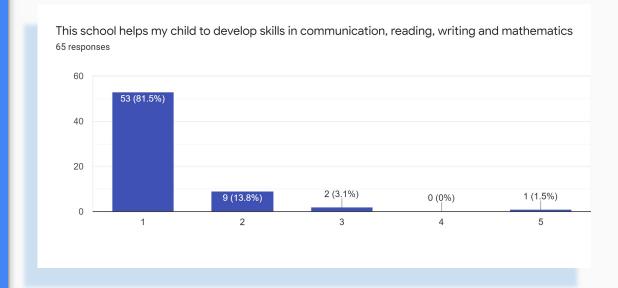
5. My child is well taught at this school. What 11 of you say:

- They seem to be aware now of more of his problems
- I think it's hard to teach when dealing with the emotional aspects of my child's life
- Teachers and TAs provide interesting lessons which engage O. They push him to reach his potential, even when O
 does not want to engage!
- Made to feel valued and able to learn at own pace
- Teachers and TAs provide interesting lessons which engage O. They push him to reach his potential, even when O
 does not want to engage!



6. This school helps my child to develop skills in communication, reading, writing and mathematics

I can't thank the school enough for the way my child has come on with his speech and overall learning'

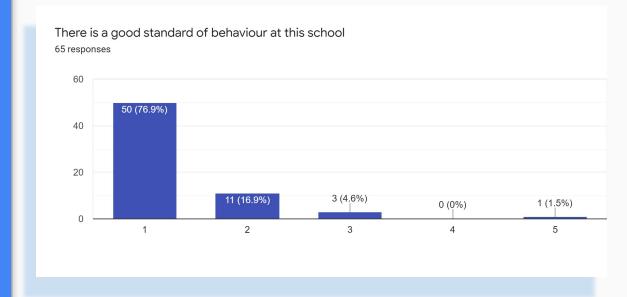


6. This school helps my child to develop skills in communication, reading, writing and mathematics. What 11 of you say:

- F loves mathematics and being taught with numberblocks
- Can't thank school enough for the way J has come on with his speech and overall learning
- Hayfield is great with their teaching and my child is improving with his social skills which is great
- Homework is always at the right level and some fun activities to keep my daughter engaged
- His communication with people is improving
- Definitely in developing communication skills
- O's communication skills have come on brilliantly especially in the last year. We are amazed by his reading and writing and his ability to verbally communicate.
- My child couldn't read this time last year and was always a struggle but now he tries so much harder
- I think this is one area I would like to see a bit more especially with children who find it harder to make progress in these areas

7. There is a good standard of behaviour at this school

'They have helped his behaviour really well'



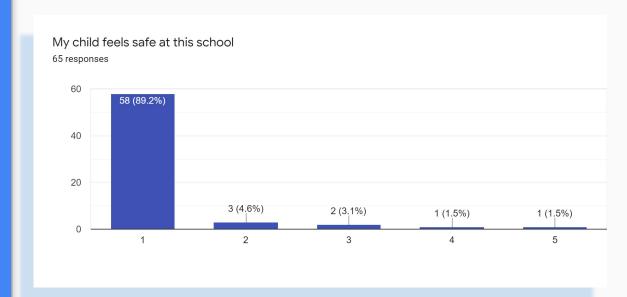
7. There is a good standard of behaviour at this school. What 10 of you say:

- Brilliant
- Without seeing what is put in place, we get a very good impression that there is a high standard of behaviour at this school and anything that happens is dealt with in the best possibly way.
- The school has good expectations of behaviours however I feel expectations are unfairly higher of some children
- Where having a few behaviour issues at the moment
- His behaviour is again getting better ..
- The school is very good when guiding children on acceptable behaviours
- No issues to raise.
- My child has had a few issues with other pupils on the bus but these were felt with promptly by transport
- They have helped his behaviour really well
- Yes



8. My child feels safe at this school

'My child loves school, he bounces in and loves to be there. I would say he feels safe and cared for, even if he could not verbally communicate this'



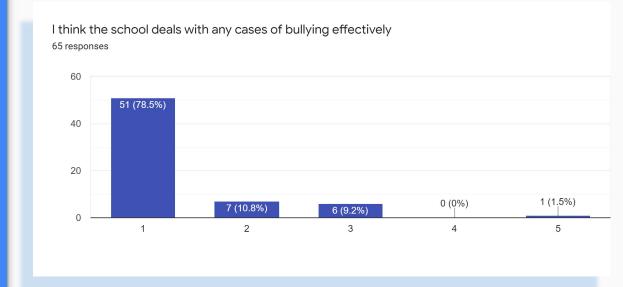
8. My child feels safe at this school. What 9 of you say:

- F has always been a runner but I am totally reassured that he won't escape from Hayfield
- J feels very safe and secure in school
- J always comes home happy from school
- My daughter goes to school happy everyday and i know she feels safe at school.
- No concerns
- O loves school. He bounces in and loves to be there. I would say this shows he feels safe and cared for, even if he could not verbally communicate this.
- During the pandemic my child felt unsafe attending but since restrictions are eased he has improved so much and I don't have to fight with him to go it's just part of everyday routine
- Difficult to answer due to my sons constant attempts to stay off school but cant express why
- Yes



I think the school deals with any cases of bullying effectively

'One of the reasons why I am glad my child is at Hayfield is that I know he won't get bullied for being different'



9. I think the school deals with any cases of bullying effectively. What 9 of you say:

- One of the reasons I am glad F is in Hayfield is because I know he won't get bullied for being different.
- I've thankfully not encountered this, so I cannot comment effectively
- My child has never been bullied and because i have a good relationship with her teacher i know if ever there was
 a problem it would be dealt with
- I don't know how this works here yet i hope i don't have to but i'm sure it is
- The school has great teacher parents relationship
- I have had no concerns of bullying.
- I can't comment as not been aware of any bullying around/involving my child
- We've not experienced any bullying
- We have not heard of any bullying



10. The school helps me to support my child's learning

The school is always there to provide help and support, even when a message is sent at the weekend I always get a quick response'



10. The school helps me to support my child's learning. What 9 of you say:

- The school have helped enormously with F and helped me get added support for him
- J is very well supported by staff
- The school is always there to provide help and support even when a message is sent on a weekend i always get a quick response.
- The teachers listen to any ideas parents have over their child 0
- O's teachers throughout school have supported us in working with O at home and will provide resources when requested.

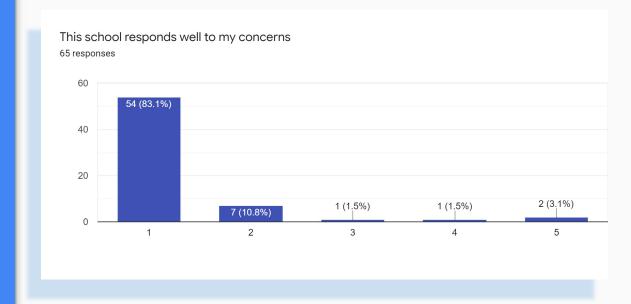
10. The school helps me to support my child's learning. What 9 of you say:

- Set homework at child's abilities
- As a parent of a year 5 pupil i would like to see an increase of homework. Maybe a maths sheet, small writing task from RWI, which reinforces what they have been doing in school.
- As my child started during the pandemic I have not had much contact with the school. I work and find it difficult to answer my phone for telephone conversations so often miss these
- I currently do not feel very well supported by my sons classroom staff



11. The school responds well to my concerns

We have had no concerns,. However when we have had queries or question, they have been responded to quickly and efficiently '



11. The school responds well to my concerns. What 10 of you say:

- Always
- J's teacher is one in a million I never have to worry that my concerns go unheard. X is amazing at communicating with me
- The class teacher and support staff are supportive
- Always there to help and provide support
- They keep us involved by phone .. face to face will be wonderful when it is allowed
- I've always had a prompt response

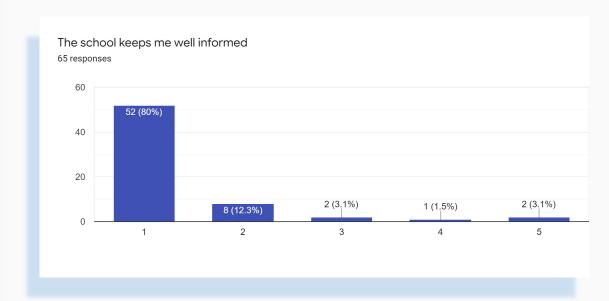
11. The school responds well to my concerns. What 10 of you say:

- We have had no concerns. However, when we have had questions or queries they have been responded to quickly and efficiently.
- Class teachers get straight back with answer on any subject
- After speaking to a member of staff about my concerns i am still waiting to hear from class staff with any follow up information or support
- If i send a message it is answered very quickly



12. The school keeps me well informed

'Class DoJo is used frequently, as is Tapestry, so we are always aware of what is going on in school, as well as what our child is learning'



12. The school keeps me well informed. What 10 of you say:

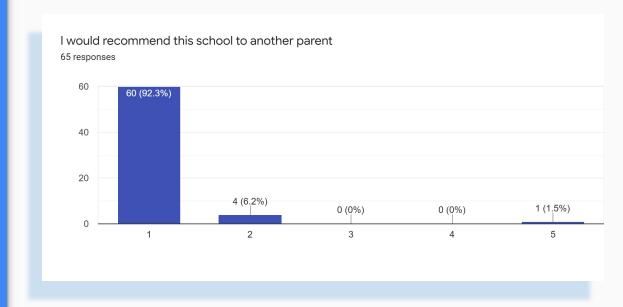
- The school keeps me updated with everything
- Always well informed
- My child's classroom are doing a great job of documenting what goes on each day through photographs and video.
- Miss X always ensures that i am fully updated
- Always info is available on dojo and messages are well communicated
- Yes always
- Great communication

12. The school keeps me well informed. What 10 of you say:

- Class Dojo is frequently used as is Tapestry so we are always aware of what is going on in school as well as what O is learning.
- I've not had much contact with the school personally relating to my child
- I used to think so.but current situation has left me feeling completely at a loss. I have continually voiced my concerns over my child but was assured he was ok in school to then recently finding out via info sent home and then from a member of class staff that there are issues in school bit was told because they deal with it they didnt feel i needed to know. If my son is behaving differently in school and out of characyer then infeel i have a right to know especially when i have consistently been reporying the same from home yet im told he is fine to now find out its not the case

13. I would recommend this school to another parent

'Could not ask for a better school for my son, he absolutely loves going. Every single need is met, beyond expectations; whether it be education, diet, social skills - the Teacher's always listen to my concerns or opinions. He feels loved and safe; and his educational progress is beyond w'at I could have expected



13. I would recommend this school to another parent. What 13 of you say:

- I would recommend Hayfield to everyone I cried with happiness when F got accepted here.
- I recommend Hayfield all the time to parents of children with complex needs
- Hayfield is a fabulous school would highly recommend they have been great support for my son and my family
- First rate
- I am constantly praising hayfield to everyone who asks
- I am a big advocate for hayfield. I think the work you do for our children is above and beyond. The support is fantastic and John is thriving, couldn't ask for more
- This is my child's fourth setting and is by far the best he's been to.

13. I would recommend this school to another parent. What13 of you say:

- Definitely recommend it is such a lovely school
- I most certainly would
- Could not for a better school for my son he absolutely loves going every single need is met beyond expectations
 weather it be education diet social skills the teachers always listen to my concerns or opinions he feels loved and
 safe and his education progress is beyond what I could of expect
- The best school i've ever experienced
- I have done many time and am sad my daughter is leaving
- Even though i currently have some concerns i would still and do recommend the school